

## **R3R REFUND POLICIES**

### **REFUND POLICY (I):**

You may obtain a refund of any amounts you have paid if you are not satisfied with the merchandise. To do so, you must notify us within 7 days of receiving of the merchandise. When we make a refund, we are entitled to a return of the merchandise in original packaging.

### **REFUND POLICY (II):**

R3 Lifescience International Pte Ltd offers a 100% 7 days return policy (less Sale Value, shipping and handling fees & administration charges) to all Preferred Members, Online Customers, Retail Customers and Distributors on their first purchase of a particular product, if the product is returned in resalable condition. R3 will not provide a refund on any products that are not returned to the Company in resalable condition. Subsequent purchases may not be returned under this guarantee.

### **RETURNS BY RETAIL CUSTOMERS:**

R3 Lifescience International Pte Ltd offers, through its Distributors, a 100% 7-day return policy (less Sale Value, transportation & administration charges) to all Retail Customers on the first purchase of a R3R product only. Every Distributor is bound to honor the Retail Customer guarantee. If for any reason, a Retail Customer is dissatisfied with any R3R product, the Retail Customer may return the unused portion of the product to the Distributor from whom it was purchased, within 7-day, for a replacement, exchange or a prorated refund for the product that is returned in resalable condition (less shipping costs).

### **RETURN BY ONLINE AND PREFERRED MEMBER:**

R3 Lifescience International Pte Ltd offers its Online and Preferred Members a 7-day return policy (less Sale Value, shipping and handling fees & administration charges). If for any reason, an Online Customer or Preferred member is dissatisfied with any R3R products, he or she may return his or her initial purchase of that product to the Company in resalable condition within 7-day, for a replacement, exchange or a refund of the purchase price for the product returned in resalable condition (less Sale Value, shipping and handling fees & administration charges).

### **RETURN BY DISTRIBUTORS (PRODUCT PURCHASED FOR PERSONAL CONSUMPTION)**

If a Distributor is unsatisfied with any R3R product purchased for personal use, the Company offers a 100% 7-day money back return policy (less Sale Value, shipping and handling fees & administration charges) on his or her first purchase of a R3R product returned in resalable condition. This guarantee is limited to the Distributor's initial purchase of a R3R product only. If a Distributor wishes to return subsequent purchases, the return will be deemed an inventory repurchase and the Company shall repurchase pursuant to the terms as stated in the Distributor Agreement and the Distributor's Agreement shall be cancelled.

### **RETURNS BY DISTRIBUTORS (PRODUCTS RETURNED BY PERSONAL RETAIL CUSTOMERS)**

If a personal Retail Customer returns his or her initial purchase of a product to the Distributor from whom it was purchased, the Distributor may return it to the Company for an exchange or refund for any unused product return in resalable condition (less Sale Value, shipping and handling fees & administration charges). All products returned by personal Retail Customers must be returned to the Company within 10 days from the date on which it was returned to the Distributor along with the sale receipt which the Distributor gave to the Retail Customer.

## RETURN OF INVENTORY

### CANCELING THIS AGREEMENT:

We have the right to cancel this agreement at anytime by notifying you in writing.

### CHANGE OF TERMS:

We can change the rate of 'Continue Bonus' at anytime if we give you written notice at least thirty days before the effective date of the change, or thirty days before the beginning of the next cycle within which the change will be effective, whichever date is earlier. We can change other terms at anytime.

### IMPORTANT NOTICE AND YOUR AGREEMENT TO TERMS:

#### RETAIL AGREEMENT NOTICE TO THE BUYER:

1. Do not sign this Delivery Order before you read it or if it contains any blank space.
2. You are entitled to a completely filled in copy of this Retail Agreement. You the Buyer acknowledge the delivery to you and receipt of a complete copy of this agreement. You accept the terms of this agreement.